

Avondale is a family run business that strives to be the number one choice of Construction Logistics Specialist in the industry sector.

Our business is committed to conducting our operations in a planned systematic way to ensure the Quality of our products and Services.

We believe that all activities we perform should be planned and executed in a sensibly compliant manner.

Our current Quality Objectives are:

1. Improving Operational Efficiency (Using an Integrated Management System, Culture Change and enforcement)
2. Increase Customer Satisfaction (by effective client communications and robust feedback Routes)

Our policy is to:

- Encourage our supply chain and customers to adopt robust processes and procedures to deliver a quality product
- To effectively manage our processes and procedures to ensure efficient, cost effective working practices to our customers
- Adopt best practices within the industry
- Ensure through training that our staff are compliant and understand the needs of the business and the management system
- To comply with all current Compliance and Obligations

The Managing Director is responsible for:

- Communicating a formal Quality Policy and objectives
- Establishing a robust Quality Management System
- Ensuring the Company complies with all the requirements of the management system

It is the responsibility of every manager and employee in the business to:

- Understands that everybody is responsible for complying with the management system
- Performs their role to ensure a quality product is delivered
- Reports all Non-Conformances
- Follows the requirements of the Avondale Integrated Management System

Avondale's Golden Rules are:

1. **Ensure you are fit to undertake the work - No one should feel pressured to work if they are feeling unwell or have problems taking their mind off what they are doing.**
2. **Ensure you have received a briefing** – No person should undertake work without fully understanding the risks and the safe system of work in place.
3. **Report any unsafe conditions or events** – Everyone who works for Avondale is able to go home at the end of the working day safe, healthy and satisfied with a job well done.
4. **Respect the Environment, never pollute** - Our work will not harm the environment.
5. **Stop work if anything changes** - Our people are empowered to cease work if they feel operations are unsafe or may damage the environment.
6. **Ensure you have had the necessary training** - We provide the means for our people to be properly trained to work in a safe professional way.

Signature:



Managing Director
Nick Curran